



Holland Numerics: Blog and Forums

Blog and User Forums for Holland Numerics Ltd

[sas.answers @ Holland Numerics] – A dedicated confidential premium SAS help desk service

Total views 2449

How will the [sas.answers @ Holland Numerics] service help you?

- You will receive expert advice and skills transfer on SAS[®] software and Altair SLC.
- As a subscriber you can send your questions either:
 1. via the web interface using the button below:
 2. or directly via email to sas.answers@hollandnumerics.com.
- Answers to your questions about the software will be returned to subscribers by email within 48 hours.

SAS software experience available for you @ Holland Numerics Limited:

Experience accumulated since 1981 from SAS software version 79.6 to SAS software version 9.4, using:

- Windows PC
- Windows Server
- UNIX (including Solaris 10 64-bit), Linux
- MVS, OS/390, z/OS
- VAX/VMS, OpenVMS
- OS/2

and since 2019 from Altair SLC version 4.3 to version 5.24 (2024), using:

- Windows PC
- Linux

Detailed answers can be supplied to you for your questions about the following SAS software components and Altair SLC features:

- Base SAS software (including macros, PROC SQL, PROC REPORT, PROC TABULATE, SAS ODBC Driver, DDE, Output Delivery System, ODS Graphics)
- SAS/ACCESS[®] software (including DB2, Oracle, ODBC, PC File Formats/PC Files, Teradata)
- SAS/GRAPH[®] software (including Output Delivery System)
- SAS/STAT[®] software
- Enterprise Guide[™] software (all versions up to 8.4)
- SAS Studio[™] software (all versions up to 3.83)
- Altair Analytics Workbench (including Workflows)
- Altair SLC (Foundation SAS programming, neural networks, SLC Link and SLC Communicate)

General answers can be supplied to you for your questions about the following SAS software components:

- SAS[®] Integration Technologies (including BI Server)
- SAS/ETS[®] software
- SAS/AF[®] software (including Frame, OLE)
- SAS/CONNECT[®] software
- Web Report, DI, IML, Forecast Studio[™] software
- Enterprise Reporter[™] software

- Enterprise Miner™ software
- IT Service Vision™ software
- SAS/EIS® software
- SAS/FSP® software
- SAS/IML® software
- SAS/INSIGHT® software
- SAS/IntrNet™ software
- SAS/MDDDB® server
- SAS/SHARE® software
- Altair SLC licensing (Altair Units)

Your agreement:

- You will pay £720 including taxes for your questions to be answered for 1 calendar month from the day your payment is received.
- You can specify up to 5 of your email addresses that can be used to send your questions, either directly or via the web site to sas.answers@hollandnumerics.com, but these must all be specified with your order to make sure your specified users can all start using the service immediately.
- Each of your questions should normally require no more than 1/2 hour to answer.
- Only 1 question from you in any of your emails is recommended, which ensures that the answers to all of your questions are never delayed unnecessarily.
- No limit is currently in force on how many of your questions can be asked in 1 calendar month.
- Your answer will be sent back to whichever of your email addresses was used to send your question.
- No data processing can be carried out for you. However, you can send a small sample dataset (<50kb) attached to your questions emailed directly, although not to your questions emailed via the web site.
- Every effort will be made to send an answer to your question back to you within 48 hours of receipt of that question.
- Unfortunately, site cannot accept responsibility for any problem caused by the implementation or operation of your code that you have not thoroughly tested and approved.

Click [here](#) to download a PDF copy of the agreement and request form.

You can also subscribe now with PayPal:

Options:

1. **Monthly subscription – [sas.answers @ Holland Numerics] monthly subscription = £720.00, inclusive of relevant taxes:**
Please register from 1 to 5 of your email addresses using this service below, separated by commas or spaces:
2. **Single question – [sas.answers @ Holland Numerics] single question payment = £72.00, inclusive of relevant taxes:**
Please type your SAS-related question here (max 200 characters):

Please remember to type your email address below to receive an answer to your question. You will also be emailed if more information is required to answer your SAS-related question: